







# NEW MEMBER PHARMACY RESOURCES

Transfer prescriptions to a pharmacy near you,  
have prescriptions delivered to your home, and more.



## TRANSFER YOUR PRESCRIPTIONS TO A KAISER PERMANENTE PHARMACY

-  Choose a convenient Kaiser Permanente pharmacy near you at [kp.org/facilities](https://kp.org/facilities), then call the provided phone number to transfer your prescriptions.
-  To transfer your prescriptions online, visit [kp.org/newmember](https://kp.org/newmember) anytime and complete the Transition Prescriptions form.



## PICK UP YOUR PRESCRIPTIONS IN PERSON

-  Visit [kp.org/pharmacy](https://kp.org/pharmacy) or use the Kaiser Permanente mobile app to fill prescriptions online, and select the most convenient medical center for you to pick them up.
-  Prescriptions ordered by your doctor during your appointment can be conveniently picked up in the same trip, in the same building. Just visit the pharmacy available in every Kaiser Permanente medical center.
-  Call your local Kaiser Permanente pharmacy directly, using the phone number highlighted in yellow at the bottom of your prescription bottle. Please call at least three days in advance.
-  Use QR code for touchless payment when picking up prescriptions in person.

## GET PRESCRIPTIONS DELIVERED TO YOUR FRONT DOOR

-  When you fill prescriptions online, just select our prescription home delivery service. Your prescriptions will be delivered to your home within three to five business days—at no cost to you.<sup>1</sup> Some prescriptions are even available for same-day delivery for a small fee. Members with eligible prescriptions can select the same-day delivery option at check out.
-  Call the prescription home delivery service at **1-800-733-6345**, Monday through Friday, 7 a.m. to 6 p.m., and Saturdays from 8:30 a.m. to 4 p.m.

## GET REMINDERS ABOUT YOUR PRESCRIPTIONS

-  Members can get prescription status updates for medications being delivered, mailed, or picked up.
-  Automated refill reminders and enable refills via 2-way text message.

<sup>1</sup>Some medications are not eligible for prescription home delivery. Prescription home delivery can mail to addresses in MD, VA, DC, and certain locations outside the service area.

Learn more at [kp.org/pharmacy](https://kp.org/pharmacy)

