



# NEW MEMBER PHARMACY RESOURCES


Transfer prescriptions to a Kaiser Permanente pharmacy near you, have prescriptions delivered to your home, and more


## TRANSFER YOUR PRESCRIPTIONS TO A KAISER PERMANENTE PHARMACY


 Choose a convenient Kaiser Permanente pharmacy near you at [kp.org/facilities](https://kp.org/facilities), then call the provided phone number to transfer your prescriptions.


 To transfer your prescriptions online, visit [kp.org/newmember](https://kp.org/newmember) anytime or our Kaiser Permanente app<sup>1</sup> to complete the transfer process.

## PICK UP YOUR PRESCRIPTIONS IN PERSON


 Visit [kp.org/pharmacy](https://kp.org/pharmacy) or use the Kaiser Permanente app<sup>1</sup> to fill prescriptions online, and select the most convenient medical center for you to pick them up.


 Prescriptions ordered by your doctor during your appointment can be conveniently picked up in the same trip, in the same building. Prescriptions can be initiated in the Kaiser Permanente app,<sup>1</sup> on [kp.org](https://kp.org), or by visiting the pharmacy.

 To request new orders or refills to be filled, log in to [kp.org](https://kp.org) or the Kaiser Permanente app<sup>1</sup> and visit the Pharmacy page. You can also call your local Kaiser Permanente pharmacy.


 For a touchless payment option, you can use your smartphone to scan the QR code located at the pharmacy counter.


## GET PRESCRIPTIONS DELIVERED TO YOUR FRONT DOOR

 When you fill prescriptions online, just select our Mail Order Pharmacy service.<sup>2</sup> Your prescriptions will be delivered to your home within 3 to 5 business days—at no cost to you. Some prescriptions are even available for same-day delivery for a small fee. Members with eligible prescriptions can select the same-day delivery option at checkout.

 To get started with Mail Order Pharmacy, visit [kp.org](https://kp.org) or use the Kaiser Permanente app.<sup>1,2</sup> You can also call **800-733-6345**, Monday through Friday, 7 a.m. to 6 p.m., and Saturday, 8 a.m. to 4 p.m.

## GET REMINDERS ABOUT YOUR PRESCRIPTIONS

 Select your communication preferences at [kp.org](https://kp.org) or in the Kaiser Permanente app,<sup>1</sup> so you can get prescription status updates for medications delivered or picked up.

 Refill reminders are available via two-way text message.

<sup>1</sup>To use the Kaiser Permanente app, you must be a Kaiser Permanente member registered on [kp.org](https://kp.org).

<sup>2</sup>Some medications are not eligible for Mail Order Pharmacy. Mail Order Pharmacy can mail to addresses in MD, VA, DC, and certain locations outside the service area.

Learn more at [kp.org/pharmacy](https://kp.org/pharmacy).

